Voluntary Product Accessibility Template® (VPAT®) International Edition

Version 2.5Rev

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About This Document

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the International edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0
- Web Content Accessibility Guidelines 2.1
- Web Content Accessibility Guidelines 2.2
- Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018
- EN 301 549 Accessibility requirements for ICT products and services V3.1.1 (2019-11)
- EN 301 549 Accessibility requirements for ICT products and services V3.2.1 (2021-03)

Note that both EN 301 549 V3.1.1 and V3.2.1 are listed in this section because the criteria are identical and the VPAT covers both standards. If you need a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on ITI Accessibility web page.

If you do not need to report on all these standards/guidelines, use the appropriate standard-specific VPAT edition found on the ITI Accessibility web page.

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report (the instructions)
- The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as "Information and Communication Technology" (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT® to produce an Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

Getting Started

- 1. Before creating a report, read all of the materials provided in this document.
- 2. Determine which accessibility standards/guidelines will be included in the product conformance report and use the appropriate VPAT file.
- 3. It is the vendor's responsibility to maintain the integrity of the data in the report.

Essential Requirements for Authors

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT[®].

- 1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT®").
- 2. Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
- 3. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
- 4. A report must contain the following content at a minimum:
 - Report Title In the heading format of "[Company Name] Accessibility Conformance Report"
 - VPAT Heading Information Template version
 - Name of Product/Version Name of Product being reported, including product version identifier if available
 - **Report Date** Date of report publication. At a minimum, provide the month and year of the report publication. For example, "May 2025". If a date is included, ensure it is clear "4 May 2025" or "May 4, 2025".
 - Product Description A brief description of the product

- Contact Information Contact Information for follow-up questions. Listing an email is sufficient.
- Notes Any details or further explanation about the product or the report.
 This section may be left blank.
- Evaluation Methods Used Include a description of evaluation methods used to complete the VPAT for the product under test.
- **Applicable Standards/Guidelines** A clear indication of which Standards/Guidelines this Conformance Report covers.
 - The list must include only the Standards/Guidelines used to evaluate the product.
 - A report must contain a minimum of one Standard/Guideline or any combination of the Standards.
 - The applicable Standards/Guidelines that may be included are:
 - Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500)
 - Web Content Accessibility Guidelines 2.1 or WCAG 2.1
 - Web Content Accessibility Guidelines 2.2 or WCAG 2.2
 - Revised Section 508 standards the U.S. Federal accessibility standard for ICT Products, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018
 - EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)
 - EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)
 - Note that both EN 301 549 V3.1.1 and V3.2.1 are listed in this section because the criteria are identical and the VPAT covers both standards. If you need a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on ITI Accessibility web page.
 - If other Standards/Guidelines are reported, use the appropriate VPAT edition.
 - This information can be in a table format at the top of the report with the table heading 'Standards/Guidelines' and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed "(yes / no)" for each

- standard/guideline. To indicate what the report covers, leave the appropriate yes or no on each standard/guideline.
- If multiple Standards or Guideline tables are included, each table must identify the Standard or Guideline that the criteria in that table represent.
- Terms The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are:
 - **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation
 - **Partially Supports**: Some functionality of the product does not meet the criterion.
 - Does Not Support: The majority of product functionality does not meet the criterion.
 - Not Applicable: The criterion is not relevant to the product.
 - <u>Note</u>: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with <u>WCAG 2.0 Understanding Conformance</u>: This means that if there is no content to which a success criterion applies, the success criterion is satisfied.
 - **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.
- Tables for Each Standard or Guideline Tables showing the responses to the criteria.
- 5. WCAG Conformance Information The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).
 - These tables are used to answer:
 - Revised Section 508:
 - Chapter 5 Software
 - Chapter 6 Support Documentation
 - EN 301 549 Standard:
 - Clause 9 Web
 - Clause 10 Non-Web Documents

- Clause 11 Software
- Clause 12 Documentation and Support Services
- The selected levels of WCAG 2.x Guidelines.
- The WCAG conformance information can either be included in the provided WCAG section of the report which is cross-referenced from the EN 301 549 responses, or the WCAG information can be incorporated within the EN 301 549 section of the report. The information does not need to be duplicated.
- If using a summary table, due to answers applying to multiple criteria, when answering for the Revised Section 508 or EN 301 549, the answers need to be clear about which individual criteria the answer applies to. It is possible to either use a summary, selecting the worst case for the criteria, or to have separate answers or even tables for software, support documentation, authoring tools, etc., so long as the methodology used is made clear.
- If not reporting on Section 508 or EN 301 549, then the mapping breakdown to provisions in those standards can be removed.
- If not reporting on WCAG 2.1, it is acceptable to remove the WCAG 2.1 from the tables as long as the EN 301 549 is not being reported on. These are marked '2.1 and 2.2' within the row. Likewise, if not reporting on WCAG 2.2, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.
- 6. Remarks and Explanations Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
 - When the conformance level is 'Partially Supports' or 'Does Not Support', the remarks should identify:
 - 1. The functions or features with issues
 - 2. How they do not fully support
 - If the criterion does not apply, explain why.
 - If an accessible alternative is used, describe it.
- 7. In the Section 508 tables, when subsections of criteria do not apply to the product, the section may be summarized or removed as long as an explanation is provided explaining why a criterion does not apply. Another alternative is to leave the table and add a summary why the section does not apply. For example, in Chapter 5 the criteria in 502 and 503 will not apply to a web only application, thus those sections can be removed with a summary in the notes for the chapter, or a row in the table.

Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

- Branding Header: Company logo or branding information
- Report Date Changes: If a report is revised, change the report date and
 explain the revision in the Notes section. Alternately, create a new report and
 explain in the Notes section that it supersedes an earlier version of the report.
- Notes: Add any notes applicable to product or the report
 - Additional information about the product version that the document references
 - Any revisions to the document
 - Links to any related documents
 - Additional information describing the product
 - Additional information about what the document does or does not cover
 - Information suggested by the <u>WCAG 2.0 Conformance Claim</u>
 - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- **Evaluation Methods Used –** Describe the testing performed. Information to enter may include details on some combination of the following:
 - Indicate whether testing is performed by testers with knowledge of general product functionality. (Instructional note: This would mean the tester knows the common uses and flows of the product in addition to accessibility.)
 - If the product is similar to another evaluated product, provide a link to the report of the other product that contains the description of the evaluation methods used.
 - Describe testing conducted with assistive technologies (Optional: Include the assistive technologies that were used in testing.)
 - Describe testing conducted with manual and automated testing tools.
 (Optional: Provide a list of the tools used for testing the product.)
 - If a published test method was used, provide name, publisher, URL link of the test method.
 - If a vendor proprietary test method was used, provide the vendor's name and any non-proprietary details of the testing performed.

- If another test method was used, provide a description of the test method.
- Remarks and Explanations: This section may include:
 - Information regarding the testing of a given criteria.
 - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
 - How the customer can find more information about accessibility issues.
 One method can be to include the bug ID where customers can call the company's customer support to get additional information.
 - Known workarounds for accessibility issues.
- Legal Disclaimer: Area for any legal disclaimer text required by your organization.
- Report Size: To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in the following situations:
 - When an entire standard is not being reported on, for example EN 301 549, there should be no references of it in the report. We recommend using the appropriate template for the standards you are reporting conformance on, so using the WCAG, EU, or 508 version may be more appropriate than removing a standard from the template.
 - When an entire section is not being reported on because it does not apply to the product, for example:
 - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
 - A card reader that does not have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note why the criteria does not apply.
 - If not reporting on WCAG 2.1, it is acceptable to remove the WCAG 2.1 from the tables as long as the EN 301 549 is not being reported on. These are marked '2.1 and 2.2' within the row. Likewise, if not reporting on WCAG 2.2, it is acceptable to remove the rows with criteria marked '2.2 only' from the table.
 - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
 - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.

- **WCAG 2.x Tables:** The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
 - If desired, these tables can be combined into one table.
 - When reporting on a level (A, AA, or AAA) all criteria for that level must be answered for the particular version of WCAG that the report includes.
- Language: Translation to other languages is permitted.
- Multiple Reports: When using the VPAT to create an Accessibility
 Conformance Report for complex products it may be helpful to separate
 answers into multiple reports. For example, when a product is an Authoring
 Tool that also has web content and documentation. When multiple reports are
 used for a complex product, it is required to explain this and how to reach the
 other reports in the Notes section of each report.
- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
 - It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.
 - The links to the standards/guidelines can be removed.
- Ordering of Tables: The order that the standards/guideline tables appear may be changed to facilitate reading. The current order is WCAG, Section 508 and EN 301 549. You can change this order if desired or incorporate the WCAG criteria into the Section 508 and EN 301 549 tables.
- Guideline Section Heading Rows in Tables: The tables include heading rows to facilitate understanding the context of the criteria.
 - The cells in these rows do not require answers as indicated by "Heading cell – no response required."
 - It is optional to add a response if desired.
 - The shading of the row is also optional.
 - If removing the heading rows, edit the criteria titles so it's clear where they apply.

Posting the Final Document

- When publishing your Accessibility Conformance Report, be sure to remove the entire first 10 pages of this document, including the table of contents, introductory information and instructions.
- Check for each required item in the VPAT® document:

- [Company Name] Accessibility Conformance Report (report title)
- (Based on VPAT® Version 2.5Rev)
- Name of Product/Version
- Report Date
- Product Description
- Contact Information
- Notes
- Evaluation Methods Used
- Applicable Standards/Guidelines
- Terms
- Tables for Each Standard or Guideline
 - Check that there is a response for each criterion for 'Conformance Level' and 'Remarks and Explanations.'
- Verify that the final document is accessible.
- Post your final document on your company's web site, or make the document available to customers upon request.

Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are:

- The first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.
- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

Mayoral Moda Infantil SAU Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Mayoral

Report Date: 23/06/2025

Product Description: Online children's fashion store offering clothing and accessories for babies,

girls, boys, and more.

Contact Information: infoes@mayoral.com

Notes:

Evaluation Methods Used: The interfaces have been evaluated using automated tools and manual reviews, taking as reference the WCAG 2.1 level AA and the UNE-EN 301549:2022 standard.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (No)
	Level AA (No)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - o Clause 9 Web
 - o Clauses 10.1-10.4 of Clause 10 Non-Web documents
 - o Clauses 11.1-11.4 and 11.8.2 of Clause 11 Software
 - o Clauses 12.1.2 and 12.2.4 of Clause 12 Documentation and support services
- Revised Section 508:
 - o Chapter 5 501.1 Scope and 504.2 Content Creation or Editing
 - o Chapter 6 602.3 Electronic Support Documentation

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to:		
EN 301 549 Criteria		
• 9.1.1.1 (Web)		
 10.1.1.1 (Non-web document) 		
• 11.1.1.1 (Open Functionality Software)		Information about user interface elements and images
• 11.1.1.1.2 (Closed Functionality Software)	Does Not Support	can not be conveyed using text alternatives.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.1 (Web)		
• 10.1.2.1 (Non-web document)		
• 11.1.2.1.1 (Open Functionality Software)		
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)	Not Applicable	There is no pre-recorded audio or video content.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
• 10.1.2.2 (Non-web document)		
 11.1.2.2 (Open Functionality Software) 		There is no pre-recorded audio, so captions are
• 11.1.2.2 (Closed Software)	Not Applicable	unnecessary.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
 10.1.2.3 (Non-web document) 		
• 11.1.2.3.1 (Open Functionality Software)		
• 11.1.2.3.2 (Closed Software)	Not Applicable	There is no pre-recorded audio or video content.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)		
Also applies to:		
EN 301 549 Criteria		Semantic relationships between elements and
• 9.1.3.1 (Web)	Does Not Support	headings implementations may be incorrect.
• 10.1.3.1 (Non-web document)		
• 11.1.3.1.1 (Open Functionality Software)		

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.1.2 (Closed Software)		-
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		
504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.2 (Web)		
 10.1.3.2 (Non-web document) 		Content is presented in a logical and meaningful
 11.1.3.2.1 (Open Functionality Software) 	Supports	order, even without visual styling.
 11.1.3.2.2 (Closed Software) 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		
504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
 10.1.3.3 (Non-web document) 		
 11.1.3.3 (Open Functionality Software) 	Not Applicable	There are no sensory characteristics.
11.1.3.3 (Closed Software)		
11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.1 (Web)		
 10.1.4.1 (Non-web document) 		
 11.1.4.1 (Open Functionality Software) 		Information can be conveyed solely through color;
• 11.1.4.1 (Closed Software)	Does Not Support	additional indicators such as icons or text are used.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.2 Audio Control (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
• 10.1.4.2 (Non-web document)		
• 11.1.4.2 (Open Functionality Software)		
• 11.1.4.2 (Closed Software)	Not Applicable	Audio content is not present.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.1 (Web)		

Criteria	Conformance Level	Remarks and Explanations
• 10.2.1.1 (Non-web document)		
 11.2.1.1.1 (Open Functionality Software) 		
 11.2.1.1.2 (Closed Software) 	Supports	Interactive components don't present problems in
• 11.8.2 (Authoring Tool)		keyboard operability.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		
10.2.1.2 (Non-web document)		
 11.2.1.2 (Open Functionality Software) 	Supports	It is ensured that no component traps the keyboard
• 11.2.1.2 (Closed Software)		focus.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.4 (Web)		
 10.2.1.4 (Non-web document) 		
 11.2.1.4.1 (Open Functionality Software) 	Not Applicable	Shortcuts are not present.
• 11.2.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		·
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)		
• 11.2.2.1 (Closed Software)	Not Applicable	No timers will be used.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.2.2 (Web)		
• 10.2.2.2 (Non-web document)		
• 11.2.2.2 (Open Functionality Software)		
• 11.2.2.2 (Closed Software)	Supports	Moving content has a pause, stop or hide function.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
10.2.3.1 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
• 11.2.3.1 (Open Functionality Software)		
• 11.2.3.1 (Closed Software)	Not Applicable	No blinking or flashing content will be present.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.1 (Web)		
 10.2.4.1 (Non-web document) – Does not apply 		
 11.2.4.1 (Open Functionality Software) – Does not apply 	Does Not Support	Blocks of content repeated across pages is not
 11.2.4.1 (Closed Software) – Does not apply 		bypassed.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
 501 (Web)(Software) – Does not apply to non-web software 		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.2 (Web)		
• 10.2.4.2 (Non-web document)		
 11.2.4.2 (Open Functionality Software) - Does not apply 		
 11.2.4.2 (Closed Software) – Does not apply 	Supports	Page titles are consistently identified.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.3 (Web)		
 10.2.4.3 (Non-web document) 		
 11.2.4.3 (Open Functionality Software) 		
• 11.2.4.3 (Closed Software)	Supports	Navigation order is refined to ensure a logical and
• 11.8.2 (Authoring Tool)		predictable experience.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web document)		
• 11.2.4.4 (Open Functionality Software)		
• 11.2.4.4 (Closed Software	Partially Supports	Some links are not clarified enough to reflect its
• 11.8.2 (Authoring Tool)		purpose in context.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		

Criteria	Conformance Level	Remarks and Explanations
• 9.2.5.1 (Web)		, , , , , , , , , , , , , , , , , , ,
• 10.2.5.1 (Non-web document)		
• 11.2.5.1 (Open Functionality Software)	Supports	Funtions that use multi-point gestures are operated
• 11.2.5.1 (Closed Software)		with a single pointer.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.2 (Web)		
 10.2.5.2 (Non-web document) 		
• 11.2.5.2 (Open Functionality Software)	Not Applicable	There are no single-pointer operated functionalities
• 11.2.5.2 (Closed Software)		that are cancelable.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		
 11.2.5.3.1 (Open Functionality Software) 	Supports	Visible label is part of the accessible name.
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.4 (Web)		

Criteria	Conformance Level	Remarks and Explanations
• 10.2.5.4 (Non-web document)		
 11.2.5.4 (Open Functionality Software) 	Not Applicable	Motion actuation functionalities are not identified.
• 11.2.5.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
 10.3.1.1 (Non-web document) 		
• 11.3.1.1.1 (Open Functionality Software)	Support	The default language will be programmatically
• 11.3.1.1.2 (Closed Software)		determined.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.1 (Web)		
• 10.3.2.1 (Non-web document)		
• 11.3.2.1 (Open Functionality Software)		
• 11.3.2.1 (Closed Software)	Supports	Components do not cause unexpected context
• 11.8.2 (Authoring Tool)		changes when receiving focus.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		·
3.2.2 On Input (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.2 (Web)		
• 10.3.2.2 (Non-web document)		
• 11.3.2.2 (Open Functionality Software)		
• 11.3.2.2 (Closed Software)	Supports	Data input does not trigger unexpected actions
• 11.8.2 (Authoring Tool)		without user awareness.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
• 10.3.3.1 (Non-web document)		
• 11.3.3.1.1 (Open Functionality Software)		
• 11.3.3.1.2 (Closed Software)	Supports	Fields that required error identification are well
• 11.8.2 (Authoring Tool)		implemented.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.2 (Web)		

Criteria	Conformance Level	Remarks and Explanations
• 10.3.3.2 (Non-web document)		
• 11.3.3.2 (Open Functionality Software)		
• 11.3.3.2 (Closed Software)	Supports	Form fields include clear labels or instructions.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.1 Parsing (Level A)		
Applies to:		
WCAG 2.0 and 2.1 – Always answer 'Supports'		
WCAG 2.2 (obsolete and removed) - Does not apply		For WCAG 2.0, 2.1, EN 301 549, and Revised 508
EN 301 549 Criteria		Standards, the September 2023 errata update
• 9.4.1.1 (Web)		indicates this criterion is always supported. See the
• 10.4.1.1 (Non-web document)	Supports	WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial
• 11.4.1.1.1 (Open Functionality Software)		Errata.
 11.4.1.1.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.2 (Web)		
• 10.4.1.2 (Non-web document)		
• 11.4.1.2.1 (Open Functionality Software)		
 11.4.1.2.2 (Closed Software) – Does not apply 		

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)	Partially Supports	Some user interface controls will not provide names,
• 12.1.2 (Product Docs)		states, roles, and values.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
• 10.1.2.4 (Non-web document)		
• 11.1.2.4 (Open Functionality Software)	Not Applicable	Live audio content is not used.
• 11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
• 10.1.2.5 (Non-web document)		
• 11.1.2.5 (Open Functionality Software)		

Criteria	Conformance Level	Remarks and Explanations
• 11.1.2.5 (Closed Software)	Not Applicable	No Pre-recorded video content for synchronized media
• 11.8.2 (Authoring Tool)		is used.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.4 (Web)		
 10.1.3.4 (Non-web document) 	Supports	Orientation is well applied.
 11.1.3.4 (Open Functionality Software) 		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.5 (Web)		
• 10.1.3.5 (Non-web document)	Supports	Fields that required autocomplete functionalities are
• 11.1.3.5.1 (Open Functionality Software)		well implemented.
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.3 (Web)		

Criteria	Conformance Level	Remarks and Explanations
• 10.1.4.3 (Non-web document)		·
 11.1.4.3 (Open Functionality Software) 		
• 11.1.4.3 (Closed Software)	Dos Not Support	Color and contrast selections/ratios are not supported.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.4 (Web)		
 10.1.4.4 (Non-web document) 		
 11.1.4.4.1 (Open Functionality Software) 		
 11.1.4.4.2 (Closed Software) 	Supports	Resize text is well apply.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)	Supports	The use of images of text is avoided except in essential
 11.1.4.5.1 (Open Functionality Software) 		cases.
 11.1.4.5.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.10 (Web)		
 10.1.4.10 (Non-web document) 		
 11.1.4.10 (Open Functionality Software) 	Supports	Reflow is well applied.
• 11.1.4.10 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.11 (Web)		
 10.1.4.11 (Non-web document) 		
 11.1.4.11 (Open Functionality Software) 	Does Not Support	Graphic elements like icons and buttons don't have
• 11.1.4.11 (Closed Software)		sufficient contrast against their background.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.12 (Web)	Does Not Support	Information can be missing when text spacing is
 10.1.4.12 (Non-web document) 		activated.
 11.1.4.12 (Open Functionality Software) 		
• 11.1.4.12 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.13 (Web)		
 10.1.4.13 (Non-web document) 	Supports	Interactable elements have a pointer or focus
 11.1.4.13 (Open Functionality Software) 		implemented.
• 11.1.4.13 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.5 (Web)		
 10.2.4.5 (Non-web document) – Does not apply 		
 11.2.4.5 (Open Functionality Software) – Does not apply 	Supports	More than one way will be available to locate a
 11.2.4.5 (Closed Software) – Does not apply 		page/section.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
• 10.2.4.6 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.6 (Open Functionality Software)	Does Not Support	Headings implementations may be incorrect.
• 11.2.4.6 (Closed Software)		
• 11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.7 (Web)		
10.2.4.7 (Non-web document)		
 11.2.4.7 (Open Functionality Software) 		
11.2.4.7 (Closed Software)	Does Not Support	Focus is not available when using the keyboard.
11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
10.3.1.2 (Non-web document)		
 11.3.1.2 (Open Functionality Software) – Does not apply 	Partially Supports	Some passage or phrase in the content is different
 11.3.1.2 (Closed Software) – Does not apply 		from the default language.
11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.3 (Web)		
 10.3.2.3 (Non-web document) – Does not apply 		
 11.3.2.3 (Open Functionality Software) – Does not apply 		
 11.3.2.3 (Closed Software) – Does not apply 	Supports	Navigation mechanisms that are repeated on multiple
• 11.8.2 (Authoring Tool)		web pages always appear in the same relative order.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.4 (Web)		
 10.3.2.4 (Non-web document) – Does not apply 		
 11.3.2.4 (Open Functionality Software) – Does not apply 		
 11.3.2.4 (Closed Software) – Does not apply 	Supports	Components that have the same functionality within a
• 11.8.2 (Authoring Tool)		set of web pages are consistently identified.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		

Criteria	Conformance Level	Remarks and Explanations
• 9.3.3.3 (Web)		
• 10.3.3.3 (Non-web document)		
• 11.3.3.3 (Open Functionality Software)	Supports	Fields input that required suggestions are well
• 11.3.3.3 (Closed Software)		implemented.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
 10.3.3.4 (Non-web document) 		
 11.3.3.4 (Open Functionality Software) 		
• 11.3.3.4 (Closed Software)	Not Applicable	No transactions or legally binding commitments are
• 11.8.2 (Authoring Tool)		present, beyond terms of use.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.3 (Web)		
• 10.4.1.3 (Non-web document)		
• 11.4.1.3 (Open Functionality Software)	Supports	All content has its status defined by roles.
 11.4.1.3 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes: Level AAA was not evaluated.

Revised Section 508 Report

Notes: Section 508 was not evaluated.

EN 301 549 Report

Notes: Notes: Due to the nature of the portal, the only Clause that would affect it would be Clause 9. However, since it corresponds to WCAG 2.1, it has already been evaluated.

Clause 9: Web (see WCAG 2.x section)

Legal Disclaimer (Company)

This document shows the accessibility status of the web, after testing the following pages against the above criteria:

- 1. Selector de localización: https://www.mayoral.com/
- 2. Inicio: https://www.mayoral.com/es/es/
- 3. Texto de búsqueda: https://www.mayoral.com/es/es/search?searchterm=Ropa+de+beb%C3%A9
- 4. Bebé: https://www.mayoral.com/es/es/bebe/
- 5. Ver Colección Bebé: https://www.mayoral.com/es/es/bebe/all
- 6. Polo cuello decorado básico niña: https://www.mayoral.com/es/es/polo-cuello-decorado-basico-nina-crudo-1400131033-5
- 7. Niña: https://www.mayoral.com/es/es/nina/
- 8. Parkas y Cortavientos: https://www.mayoral.com/es/es/nina/abrigos-chaquetas-02/parkas-cortavientos-0201
- 9. Chaqueta gabardina chica: https://www.mayoral.com/es/es/chaqueta-gabardina-chica-sepia-2506410010-5?SIZE=53-2
- 10. Lista de deseos: https://www.mayoral.com/es/es/customer-area/wishlist
- 11. Tarjeta Regalo: https://www.mayoral.com/es/es/gift-

card?breakdown=ads f33010 ntk cs%253A%2522Reci%25C3%25A9n%2BNacida%2B%257C%2B%2B0%2Ba%2B18%2Bmeses%2522

- 12. Ceremonia: https://www.mayoral.com/es/es/ceremonia
- 13. Ceremonia Primer paseo: https://www.mayoral.com/es/es/primer-paseo-01
- 14. Inicio de sesión: https://www.mayoral.com/es/es/login
- 15. Registro: https://www.mayoral.com/es/es/registration
- 16. Registro Loyalty Registration: https://www.mayoral.com/es/es/loyalty-registration
- 17. Mi cuenta: https://www.mayoral.com/es/es/customer-area/my-account
- 18. Mis datos: https://www.mayoral.com/es/es/customer-area/my-profile
- 19. Pedidos: https://www.mayoral.com/es/es/customer-area/orders
- 20. Tarjeta Amigos: https://www.mayoral.com/es/es/customer-area/my-friends-card
- 21. Cheques y Promos: https://www.mayoral.com/es/es/customer-area/vouchers
- 22. Carrito de compra: https://www.mayoral.com/es/es/checkout
- 23. Finalizar compra: https://www.mayoral.com/es/es/checkout/shipping
- 24. Ayuda y contacto: https://www.mayoral.com/es/es/customer-area/help-and-contact
- 25. Contacto: https://www.mayoral.com/es/es/contact
- 26. Aviso Legal: https://www.mayoral.com/es/es/legal-advice
- 28. Devoluciones: https://www.mayoral.com/es/es/customer-area/returns
- 29. Buscador de tienda: https://www.mayoral.com/es/es/stores/